

# Conferencing Legacy Pricing

## Rates and Charges for Cisco WebEx

### 1. Spark

1.1 **Spark Meet.** Customer will pay the following charges for Spark Meet:

<b>Employee Count Spark Meet with Enterprise Edition 1,000</b>		
<b>Enrollment/ Order Commitment</b>	<b>Billing Increment</b>	<b>Rate Per Billing Increment</b>
100 – 249	Per Employee Per Month	\$30.80
250 – 2,499	Per Employee Per Month	\$19.80
2,500+	Per Employee Per Month	\$18.70
Attendee Overage Fee	Per Participant over 1,000 per occurrence	\$40.70

<b>Employee Count Spark Meet with Meeting Center 1,000</b>		
<b>Enrollment/ Order Commitment</b>	<b>Billing Increment</b>	<b>Rate Per Billing Increment</b>
100 – 249	Per Employee Per Month	\$27.50
250 – 2,499	Per Employee Per Month	\$16.50
2,500+	Per Employee Per Month	\$15.40
Attendee Overage Fee	Per Participant over 1,000 per occurrence	\$40.70

<b>Active User Spark Meet with Enterprise Edition 1,000</b>		
<b>Enrollment/ Order Commitment</b>	<b>Billing Increment</b>	<b>Rate Per Billing Increment</b>
75 – 499	Per Active User Per Month	\$49.50
500 – 2,499	Per Active User Per Month	\$48.40
2,500+	Per Active User Per Month	\$46.20
Attendee Overage Fee	Per Participant over 1,000 per occurrence	\$40.70

<b>Active User Spark Meet with Meeting Center 1,000</b>		
<b>Enrollment/ Order Commitment</b>	<b>Billing Increment</b>	<b>Rate Per Billing Increment</b>
75 – 99	Per Active User Per Month	\$48.40
100 – 499	Per Active User Per Month	\$41.80
500 – 2,499	Per Active User Per Month	\$40.70
2,500+	Per Active User Per Month	\$38.50
Attendee Overage Fee	Per Participant over 1,000 per occurrence	\$40.70

<b>Named User Spark Meet with Enterprise Edition 200</b>		
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<b>Enrollment/ Order Commitment</b>	<b>Billing Increment</b>	<b>Rate Per Billing Increment</b>
25 – 99	Per Named User Per Month	\$94.60
100 – 249	Per Named User Per Month	\$92.40
250 – 499	Per Named User Per Month	\$77
500 – 999	Per Named User Per Month	\$58.30
1,000 – 2,499	Per Named User Per Month	\$55
2,500 – 9,999	Per Named User Per Month	\$41.80
10,000+	Per Named User Per Month	\$37.40
Attendee Overage Fee	Per Participant over 200 per occurrence	\$40.70

<b>Named User Spark Meet with Enterprise Edition 1,000</b>		
<b>Enrollment/ Order Commitment</b>	<b>Billing Increment</b>	<b>Rate Per Billing Increment</b>
25 – 99	Per Named User Per Month	\$94.60
100 – 249	Per Named User Per Month	\$92.40
250 – 499	Per Named User Per Month	\$77
500 – 999	Per Named User Per Month	\$58.30
1,000 – 2,499	Per Named User Per Month	\$55
2,500 – 9,999	Per Named User Per Month	\$41.80
10,000+	Per Named User Per Month	\$37.40
Attendee Overage Fee	Per Participant over 1,000 per occurrence	\$40.70

<b>Named User Spark Meet with Meeting Center 25</b>		
<b>Enrollment/ Order Commitment</b>	<b>Billing Increment</b>	<b>Rate Per Billing Increment</b>
1 - 24	Per Named User Per Month	\$97.90
25 - 99	Per Named User Per Month	\$72.60
100 – 249	Per Named User Per Month	\$70.40
250 – 499	Per Named User Per Month	\$60.50

500 – 999	Per Named User Per Month	\$44
1,000 – 2,499	Per Named User Per Month	\$37.40
2,500 – 9,999	Per Named User Per Month	\$23.10
10,000+	Per Named User Per Month	\$20.90
Attendee Overage Fee	Per Participant over 25 per occurrence	\$40.70

<b>Named User Spark Meet (with Meeting Center 200)</b>		
<b>Enrollment/ Order Commitment</b>	<b>Billing Increment</b>	<b>Rate Per Billing Increment</b>
1 - 24	Per Named User Per Month	\$97.90
25 - 99	Per Named User Per Month	\$72.60
100 – 249	Per Named User Per Month	\$70.40
250 – 499	Per Named User Per Month	\$60.50
500 – 999	Per Named User Per Month	\$44
1,000 – 2,499	Per Named User Per Month	\$37.40
2,500 – 9,999	Per Named User Per Month	\$23.10
10,000+	Per Named User Per Month	\$20.90
Attendee Overage Fee	Per Participant over 200 per occurrence	\$40.70

<b>Named User Spark Meet (with Meeting Center 100)</b>		
<b>Enrollment/ Order Commitment</b>	<b>Billing Increment</b>	<b>Rate Per Billing Increment</b>
1 - 24	Per Named User Per Month	\$178.20
25 - 99	Per Named User Per Month	\$132
100 – 249	Per Named User Per Month	\$127.60
250 – 499	Per Named User Per Month	\$110
500 – 999	Per Named User Per Month	\$80.30
1,000 – 2,499	Per Named User Per Month	\$68.20
2,500 – 9,999	Per Named User Per Month	\$41.80
10,000+	Per Named User Per Month	\$37.40

Attendee Overage Fee	Per Participant over 100 per occurrence	\$40.70
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<b>Named User Spark Meet (with Meeting Center 8)</b>		
<b>Enrollment/ Order Commitment</b>	<b>Billing Increment</b>	<b>Rate Per Billing Increment</b>
1 - 24	Per Named User Per Month	\$48.40
25 - 99	Per Named User Per Month	\$35.20
100 – 249	Per Named User Per Month	\$34.10
250 – 499	Per Named User Per Month	\$29.70
500 – 999	Per Named User Per Month	\$22
1,000 – 2,499	Per Named User Per Month	\$18.70
2,500 – 9,999	Per Named User Per Month	\$11
10,000+	Per Named User Per Month	\$9.90
Attendee Overage Fee	Per Participant over 8 per occurrence	\$40.70

1.2 **Spark Message.** Customer will pay the following charges:

<b>Service</b>	<b>Billing Increment</b>	<b>Rate Per Billing Increment</b>
<b>Spark Message &amp; WebEx Named User Messenger</b>	Per Named User Per Month	\$22
<b>Spark Message &amp; WebEx Employee Count Messenger (Stand-alone)</b>	Per Employee Per Month	\$14.03
<b>Standalone Spark Message &amp; WebEx Active User Messenger (Stand-alone)</b>	Per Active User Per Month	\$18.70

1.3 **Spark Message Storage Overage.** Customer will pay the following charges:

<b>Billing Model</b>	<b>Billing Increment</b>	<b>Rate Per Billing Increment</b>
Named User	Per GB	\$3.99
Active User	Per GB	\$3.99
Employee Count	Per GB	\$3.99

1.4 **Spark Meet Storage.** Customer will pay the following charges:

<b>Storage Element</b>	<b>Billing Increment</b>	<b>Rate Per Billing Increment</b>
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Add-on Storage	Per GB	\$2.20
Enable Storage Overage	Per GB	\$3.99

1.5 **Additional Centers.** Customer will pay the following charges:

Training Center	Billing Increment	Rate Per Billing Increment
Training Center Capacity of 30	Per Named User Per Month	\$327.80
Training Center Capacity of 200	Per Named User Per Month	\$767.80
Training Center Attendee Overage	Per Attendee	\$40.70

Support Center	Billing Increment	Rate Per Billing Increment
Support Center Capacity of 5	Per Named User Per Month	\$217.80
Support Center Attendee Overage	Per Attendee Overage	\$40.70

Event Center	Billing Increment	Rate Per Billing Increment
Event Center Capacity of 100	Per Named User Per Month	\$217.80
Event Center Capacity of 1000	Per Named User Per Month	\$1,097.80
Event Center Capacity of 3000	Per Named User Per Month	\$10,997.80
Event Center Attendee Overage	Per Attendee Overage	\$40.70

1.6 **Audio Broadcast.** Audio Broadcast is an optional add-on feature that enables large numbers of participants to join calls hosted with Event Center. Customer will pay the following charges:

Audio Broadcast		
Enrollment/ Order Commitment	Billing Increment	Rate Per Billing Increment
1 – 25		\$0
26 - 99	Non-recurring charge based on the number of attendees for a given event	\$100.10
100 – 249	Non-recurring charge based on the number of attendees for a given event	\$199.10
250 – 499	Non-recurring charge based on the number of attendees for a given event	\$358.60

500 – 999	Non-recurring charge based on the number of attendees for a given event	\$677.60
1,000 – 2,499	Non-recurring charge based on the number of attendees for a given event	\$1,914

1.7 **Toll Named User.** Customer will pay the following charges:

Toll Named Option	Billing Increment	Rate Per Billing Increment
Toll Named User	Per Named User	\$8.80
Toll Active User	Per Active User	\$26.40
Toll Employee Count User	Per Employee	\$6.33
Toll Plus Named User	Per Named User	\$13.48
Toll Plus Active User	Per Active User	\$39.60
Toll Plus Employee Count	Per Employee	\$8.80
Toll Plus International Named User	Per Named User	\$52.80
Toll Plus International Active User	Per Active User	\$158.40
Toll Plus International Employee Count	Per Employee	\$44.55

2. **International Rates and Charges.** Customer will pay the following monthly recurring charges (“MRC”) and other charges, which are fixed for the term of the Agreement, for the applicable International Net services. Except as expressly stated in this Section, no other discounts will apply to International Net and Customer will be responsible for all other rates and charges associated with International Net at the then-prevailing standard rates and charges. All references to prices below are in Australian Dollars, Hong Kong Dollars, Japanese Yen, Singapore Dollars, Pounds Sterling and/or Euros, as applicable. International Net will be invoiced in the designated currency and will be invoiced separately based on the provisioned location.

2.1 **International Employee Count Spark Meet.** Customer will pay the following charges for International Employee Count Spark Meet:

International Employee Count Spark Meet with Enterprise Edition 1,000						
Enrollment/ License Order Commitment	MRC Per Employee					
	Australia (in AUD)	UK (in GBP)	UK (in Euros)	Hong Kong (in HKD)	Japan (in JPY)	Singapore (in SGD)
100 – 249	36.39	22.42	26.12	217.27	3170.72	39.66
250 – 2,499	23.39	14.41	16.79	139.67	2038.32	25.50
2,500+	22.10	13.61	15.86	131.91	1,925.08	24.08
Attendee Overage Fee (per Participant >1,000)	48.09	29.63	34.51	287.10	4,189.88	52.41
International Employee Count Spark Meet with – Meeting Center 1,000						
Enrollment/ License Order Commitment	MRC Per Employee					
	Australia (in AUD)	UK	UK	Hong Kong (in HKD)	Japan (in JPY)	Singapore (in SGD)

		(in GBP)	(in Euros)			
100 – 249	32.49	20.02	23.32	193.99	2831	35.42
250 – 2,499	19.50	12.01	13.99	116.39	1698.60	21.25
2,500+	18.20	11.21	13.06	108.63	1585.36	19.83
Attendee Overage Fee (per Participant >1,000)	48.09	29.63	34.51	287.10	4189.88	52.41

2.2 **International Spark Meet Named User.** Customer will pay the following charges for International Spark Meet Named User:

<b>International Spark Meet Named User (with Enterprise Edition 200)</b>						
<b>Number of Hosts Enrolled</b>	<b>MRC Per Host</b>					
	<b>Australia (in AUD)</b>	<b>UK (in GBP)</b>	<b>UK (in Euros)</b>	<b>Hong Kong (in HKD)</b>	<b>Japan (in JPY)</b>	<b>Singapore (in SGD)</b>
25 – 99	111.78	68.86	80.22	667.32	9738.64	121.83
100 – 249	109.18	67.26	78.36	651.80	9512.16	118.99
250 – 499	90.98	56.05	65.30	543.17	7926.80	99.16
500 – 999	68.88	42.44	49.44	411.25	6000.72	75.08
1,000 – 2,499	64.99	40.04	46.64	387.98	5662.00	70.83
2,500 – 9,999	49.39	30.43	35.45	294.86	4303.12	53.83
10,000+	44.19	27.22	31.72	263.82	3850.16	48.16
Attendee Overage Fee (per Participant >200)	48.09	29.63	34.51	287.10	4189.88	52.41

<b>International Spark Meet Named User (with Enterprise Edition 1,000)</b>						
<b>Number of Hosts Enrolled</b>	<b>MRC Per Host</b>					
	<b>Australia (in AUD)</b>	<b>UK (in GBP)</b>	<b>UK (in Euros)</b>	<b>Hong Kong (in HKD)</b>	<b>Japan (in JPY)</b>	<b>Singapore (in SGD)</b>
25 – 99	111.78	68.86	80.22	667.32	9738.64	121.83
100 – 249	109.18	67.26	78.36	651.80	9512.16	118.99
250 – 499	90.98	56.05	65.30	543.17	7926.80	99.16
500 – 999	68.88	42.44	49.44	411.25	6001.72	75.08
1,000 – 2,499	64.99	40.04	46.64	387.98	5662	70.83
2,500 – 9,999	49.39	30.43	35.45	294.86	4303.12	53.83
10,000+	44.19	27.22	31.72	263.82	3850.16	48.16
Attendee Overage Fee (per Participant >1,000)	48.09	29.63	34.51	287.10	4189.88	52.41

<b>International Spark Meet Named User (with Meeting Center 25)</b>						
<b>Number of Hosts Enrolled</b>	<b>MRC Per Host</b>					
	<b>Australia (in AUD)</b>	<b>UK (in GBP)</b>	<b>UK (in Euros)</b>	<b>Hong Kong (in HKD)</b>	<b>Japan (in JPY)</b>	<b>Singapore (in SGD)</b>

1 - 24	115.67	71.26	83.02	690.60	10078.36	126.08
25 - 99	85.78	52.85	61.57	512.13	7473.84	93.50
100 – 249	83.18	51.24	59.70	496.61	7247.36	90.66
250 – 499	71.48	44.04	51.31	426.77	6228.20	77.91
500 – 999	51.99	32.03	37.31	310.38	4529.60	56.66
1,000 – 2,499	44.19	27.22	31.72	263.82	3850.16	48.16
2,500 – 9,999	27.29	16.81	19.59	162.95	2378.04	29.75
10,000+	24.69	15.21	17.72	147.43	2151.56	26.92
Attendee Overage Fee (per Participant >25)	48.09	29.63	34.51	287.10	4189.88	52.41

International Spark Meet Named User (with Meeting Center 200)						
Number of Hosts Enrolled	MRC Per Host					
	Australia (in AUD)	UK (in GBP)	UK (in Euros)	Hong Kong (in HKD)	Japan (in JPY)	Singapore (in SGD)
1 - 24	115.67	71.26	83.02	690.60	10078.36	126.08
25 - 99	85.78	52.85	61.57	512.13	7473.84	93.50
100 – 249	83.18	51.24	59.70	496.61	7247.36	90.66
250 – 499	71.48	44.04	51.31	426.77	6228.20	77.91
500 – 999	51.99	32.03	37.31	310.38	4529.60	56.66
1,000 – 2,499	44.19	27.22	31.72	263.82	3850.16	48.16
2,500 – 9,999	27.29	16.81	19.59	162.95	2378.04	29.75
10,000+	24.69	15.21	17.72	147.43	2151.56	26.92
Attendee Overage Fee (per Participant >200)	48.09	29.63	34.51	287.10	4189.88	52.41

International Spark Meet Named User (with Meeting Center 100)						
Number of Hosts Enrolled	MRC Per Host					
	Australia (in AUD)	UK (in GBP)	UK (in Euros)	Hong Kong (in HKD)	Japan (in JPY)	Singapore (in SGD)
1 - 24	210.55	129.71	151.12	1257.04	18,344.88	229.49
25 - 99	155.97	96.08	111.94	931.14	13,588.80	169.99
100 – 249	150.77	92.88	108.21	900.10	13,135.84	164.33
250 – 499	129.97	80.07	93.28	775.95	11,324.00	141.66
500 – 999	94.88	58.45	68.10	566.44	8,266.52	103.41
1,000 – 2,499	80.58	49.64	57.84	481.09	7,020.88	87.83
2,500 – 9,999	49.39	30.43	35.45	294.86	4,303.12	53.83
10,000+	44.19	27.22	31.72	263.82	3,850.16	48.16
Attendee Overage Fee (per Participant >100)	48.09	29.63	34.51	287.10	4189.88	52.41

International Spark Meet Named User (with Meeting Center 8)						
Number of Hosts Enrolled	MRC Per Host					
	Australia (in AUD)	UK (in GBP)	UK (in Euros)	Hong Kong (in HKD)	Japan (in JPY)	Singapore (in SGD)
1 - 24	57.19	35.23	41.04	341.42	4,982.56	62.33



25 - 99	41.59	25.62	29.85	248.30	3,623.68	45.33
100 – 249	40.29	24.82	28.92	240.54	3,510.44	43.91
250 – 499	35.09	21.62	25.19	209.51	3,057.48	38.25
500 – 999	25.99	16.01	18.66	155.19	2,264.80	28.33
1,000 – 2,499	22.10	13.61	15.86	131.91	1,925.08	24.08
2,500 – 9,999	13.00	8.01	9.33	77.60	1,132.40	14.17
10,000+	11.70	7.21	8.40	69.84	1,019.16	12.75
Attendee Overage Fee (per Participant >8)	48.09	29.63	34.51	287.10	4189.88	52.41

2.3 **International Spark Message.** Customer will pay the following charges for International Spark Message:

<b>International Spark Message &amp; WebEx Named User Messenger</b>						
<b>Service Version</b>	<b>MRC per Named User, Employee, or Active User, as applicable</b>					
	<b>Australia (in AUD)</b>	<b>UK (in GBP)</b>	<b>UK (in Euros)</b>	<b>Hong Kong (in HKD)</b>	<b>Japan (in JPY)</b>	<b>Singapore (in SGD)</b>
Spark Message & Named User Messenger	25.99	16.01	18.66	155.19	2,264.80	28.33
Standalone Spark Message & WebEx Employee Count Messenger	16.57	10.21	11.90	98.93	1,443.81	18.06
Standalone Spark Message & WebEx Active User Messenger	22.10	13.61	15.86	131.91	1,925.08	24.08

2.4 **Cisco WebEx Active User Option.** Customer will pay the following charges:

<b>Number of Hosts Enrolled</b>	<b>Active User Spark Meet (with Enterprise Edition 1,000)</b>					
	<b>MRC per Host</b>					
	<b>Australia (in AUD)</b>	<b>UK (in GBP)</b>	<b>UK (in Euros)</b>	<b>Hong Kong (in HKD)</b>	<b>Japan (in JPY)</b>	<b>Singapore (in SGD)</b>
75 – 499	58.49	36.03	41.98	349.18	5,095.80	63.75
500 – 2,499	57.19	35.23	41.04	341.42	4,982.56	62.33
2,500+	54.59	33.63	39.18	325.90	4,756.08	59.50
Attendee Overage Fee (per Participant >1,000)	48.09	29.63	34.51	287.10	4,189.88	52.41

<b>Number of Hosts Enrolled</b>	<b>Active User Spark Meet (with Meeting Center 1,000)</b>					
	<b>MRC per Host</b>					
	<b>Australia (in AUD)</b>	<b>UK (in GBP)</b>	<b>UK (in Euros)</b>	<b>Hong Kong (in HKD)</b>	<b>Japan (in JPY)</b>	<b>Singapore (in SGD)</b>
75 – 99	57.19	35.23	41.04	341.42	4,982.56	62.33
100-499	49.39	30.43	35.45	294.86	4,303.12	53.83

Number of Hosts Enrolled	Active User Spark Meet (with Meeting Center 1,000)					
	MRC per Host					
	Australia (in AUD)	UK (in GBP)	UK (in Euros)	Hong Kong (in HKD)	Japan (in JPY)	Singapore (in SGD)
500 – 2,499	48.09	29.63	34.51	287.10	4,189.88	52.41
2,500+	45.49	28.02	32.65	271.58	3,963.40	49.58
Attendee Overage Fee (per Participant >1,000)	48.09	29.63	34.51	287.10	4,189.88	52.41

**2.5 Spark Message Storage Overage.** Customer will pay the following charges for Spark Message Storage Overage:

International Spark Message Storage per GB	AU-Net in AUD	UK-Net in GBP	UK-Net in Euros	HK-Net in HKD	JP-Net in JPY	SG-Net in SGD
Named User	4.72	2.91	3.38	28.17	411.06	5.14
Active User	4.72	2.91	3.38	28.17	411.06	5.14
Employee Count	4.72	2.91	3.38	28.17	411.06	5.14

**2.6 Spark Meet Storage Overage.** Customer will pay the following charges for Spark Meet Storage Overage:

International Spark Meet Storage per GB	AU-Net in AUD	UK-Net in GBP	UK-Net in Euros	HK-Net in HKD	JP-Net in JPY	SG-Net in SGD
Add-on Storage	2.60	1.60	1.87	15.52	226.48	2.83
Enable Storage Overage	4.72	2.91	3.38	28.17	411.06	52.41

**2.7 Additional Centers.** Customer will pay the following charges for the Centers below:

International Spark Meet Storage per GB	AU-Net in AUD	UK-Net in GBP	UK-Net in Euros	HK-Net in HKD	JP-Net in JPY	SG-Net in SGD
Training Center Capacity of 30 Per Named User Per Month	387.31	238.61	277.99	2,312.33	33,745.52	422.15
Training Center Capacity of 200 Per Named User Per Month	907.20	558.89	651.12	5,416.13	79,041.52	988.79
Training Center Attendee Overage	48.09	29.63	34.51	287.10	4,189.88	52.41

Per Attendee Per Instance						
Support Center Capacity of 5 Per Named User Per Month	257.34	158.54	184.70	1,536.38	22,421.52	280.49
Support Center Attendee Overage Per Attendee Per Instance	48.09	29.63	34.51	287.10	4,189.88	52.41
Event Center Capacity of 100 Per named User Per Month	257.34	158.54	184.70	1,536.38	22,421.52	280.49
Event Center Capacity of 1,000 Per named User Per Month	1,297.11	799.10	930.97	7,743.98	113,013.52	1,413.77
Event Center Capacity of 3,000 Per named User Per Month	12,994.50	8,005.40	9,326.50	77,579.48	1,132,173.52	14,163.17
Event Center Attendee Overage Per Attendee Overage	48.09	29.63	34.51	287.10	4,189.88	52.41

**2.8 Audio Broadcast.** Customer will pay the following charges for Audio Broadcast:

Audio Broadcast NRC based on number of attendees for a given event	AU-Net in AUD	UK-Net in GBP	UK-Net in Euros	HK-Net in HKD	JP-Net in JPY	SG-Net in SGD
1-25	0	0	0	0	0	0
26-99	118.27	72.86	84.89	706.11	10,304.84	128.91
100-249	235.25	144.93	168.84	1,404.47	20,496.44	256.40
250-499	423.71	261.03	304.10	2,529.60	36,916.24	461.81
500-999	800.62	493.23	574.63	4,779.85	69,775.84	872.63
1,000-2,499	2,261.50	1,393.22	1,623.14	13,501.53	197,037.60	2,464.88

**2.9 Toll User Option.** Customer will pay the following charges for Toll User Option:

Toll User Type (per User)	AU-Net in AUD	UK-Net in GBP	UK-Net in Euros	HK-Net in HKD	JP-Net in JPY	SG-Net in SGD

Toll Named User	10.40	6.41	7.46	62.08	905.92	11.33
Toll Active User	31.19	19.22	22.39	186.23	2,717.76	34.00
Toll Employee Count User	7.47	4.60	5.37	44.62	651.13	8.15
Toll Plus User	15.92	9.81	11.43	95.05	1,387.19	17.35
Toll Plus Active User	46.79	28.83	33.58	279.34	4,076.64	51.00
Toll Plus Employee Count	10.40	6.41	7.46	62.08	905.92	11.33
Toll Plus International Named User	62.39	38.43	44.78	372.64	5,435.52	68.00
Toll Plus International Active User	187.16	115.30	134.33	1,117.37	16,306.56	203.99
Toll Plus Employee Count	52.64	32.43	37.78	314.26	4,586.22	57.37

## Rates and Charges for Spark Flex

### 1.1. Spark Core Features.

1.1.1. **Business Messaging (M1).** Customer will pay the following charges for Spark Business Messaging:

Named User Business Messaging		
Enrollment/ Order Commitment	Billing Increment	Rate Per Billing Increment
1+	Per User Per Month	\$8.25

Employee Count Business Messaging		
Enrollment/ Order Commitment	Billing Increment	Rate Per Billing Increment
250 – 1,999	Per Employee Per Month	\$4.95
2,000 – 9,999	Per Employee Per Month	\$4.40
10,000+	Per Employee Per Month	\$4.13

1.1.2. **Basic Meetings (M2).** Customer will pay the following charges for Spark Basic Meetings:

Named User Basic Meetings		
Enrollment/ Order Commitment	Billing Increment	Rate Per Billing Increment
1+	Per User Per Month	\$15.13

Employee Count Basic Meetings		
Enrollment/ Order Commitment	Billing Increment	Rate Per Billing Increment
250 – 1,999	Per Employee Per Month	\$13.75
2,000 – 9,999	Per Employee Per Month	\$12.65
10,000+	Per Employee Per Month	\$12.10

1.1.3. **Advanced Meetings (M3).** Customer will pay the following charges for Spark Advanced Meetings:

<b>Named User Advanced Meetings</b>		
<b>Enrollment/ Order Commitment</b>	<b>Billing Increment</b>	<b>Rate Per Billing Increment</b>
1+	Per User Per Month	\$32.45

<b>Employee Count Advanced Meetings – Cloud or On-Premise</b>		
<b>Enrollment/ Order Commitment</b>	<b>Billing Increment</b>	<b>Rate Per Billing Increment</b>
250 – 1,999	Per Employee Per Month	\$13.75
2,000 – 9,999	Per Employee Per Month	\$12.65
10,000+	Per Employee Per Month	\$12.10

<b>Active User Advanced Meetings – Cloud or On-Premise</b>		
<b>Enrollment/ Order Commitment</b>	<b>Billing Increment</b>	<b>Rate Per Billing Increment</b>
75 – 1,999	Per Active User Per Month	\$30.35
2,000 – 9,999	Per Active User Per Month	\$29.25
10,000+	Per Active User Per Month	\$28.14

1.1.4. **Cloud Calling with Business Messaging (C1).** Customer will pay the following charges for Spark Cloud Calling with Business Messaging:

<b>Named User Cloud Calling (C1)</b>		
<b>Enrollment/ Order Commitment</b>	<b>Billing Increment</b>	<b>Rate Per Billing Increment</b>
1+	Per User Per Month	\$16.06

<b>Named User Business Messaging (M1) must be purchased with Named User Cloud Calling (C1)</b>		
<b>Enrollment/ Order Commitment</b>	<b>Billing Increment</b>	<b>Rate Per Billing Increment</b>
1+	Per User Per Month	\$5.67

<b>Employee Count Cloud Calling (C1) – Cloud or On-Premises</b>		
<b>Enrollment/ Order Commitment</b>	<b>Billing Increment</b>	<b>Rate Per Billing Increment</b>
250 – 1,999	Per Employee Per Month	\$13.22
2,000 – 9,999	Per Employee Per Month	\$12.21
10,000+	Per Employee Per Month	\$11.59

<b>Employee Count Business Messaging (M1) must be purchased with Employee Count Cloud Calling (C1)</b>		
<b>Enrollment/ Order Commitment</b>	<b>Billing Increment</b>	<b>Rate Per Billing Increment</b>
250 – 1,999	Per Employee Per Month	\$4.65
2,000 – 9,999	Per Employee Per Month	\$4.29
10,000+	Per Employee Per Month	\$4.08

1.1.5. **Cloud Calling with Basic Meetings (C2).** Customer will pay the following charges for Spark Cloud Calling with Basic Meetings:

<b>Named User Cloud Calling (C2)</b>		
<b>Enrollment/ Order Commitment</b>	<b>Billing Increment</b>	<b>Rate Per Billing Increment</b>
1+	Per User Per Month	\$31.57

<b>Named User Business Messaging &amp; Basic Meetings (M2) must be purchased with Named User Cloud Calling (C2)</b>		
<b>Enrollment/ Order Commitment</b>	<b>Billing Increment</b>	<b>Rate Per Billing Increment</b>
1+	Per User Per Month	\$11.72

<b>Employee Count Cloud Calling (C2) – Cloud or On-Premises</b>		
<b>Enrollment/ Order Commitment</b>	<b>Billing Increment</b>	<b>Rate Per Billing Increment</b>
250 – 1,999	Per Employee Per Month	\$13.22
2,000 – 9,999	Per Employee Per Month	\$12.21
10,000+	Per Employee Per Month	\$11.59

<b>Employee Count Business Messaging &amp; Basic Meetings (M2) must be purchased with Employee Count Cloud Calling (C2)</b>		
<b>Enrollment/ Order Commitment</b>	<b>Billing Increment</b>	<b>Rate Per Billing Increment</b>
250 – 1,999	Per Employee Per Month	\$6.85
2,000 – 9,999	Per Employee Per Month	\$6.49
10,000+	Per Employee Per Month	\$6.28

1.1.6. **Cloud Calling with Advanced Meetings (C3).** Customer will pay the following charges for Spark Cloud Calling with Advanced Meetings:

<b>Named User Cloud Calling (C3)</b>		
<b>Enrollment/ Order Commitment</b>	<b>Billing Increment</b>	<b>Rate Per Billing Increment</b>
1+	Per User Per Month	\$49.50

<b>Named User Advanced Meetings (M3) must be purchased with Named User Cloud Calling (C3)</b>		
<b>Enrollment/ Order Commitment</b>	<b>Billing Increment</b>	<b>Rate Per Billing Increment</b>
1+	Per User Per Month	\$27.39

<b>Employee Count Cloud Calling (C3) – Cloud or On-Premises</b>		
<b>Enrollment/ Order Commitment</b>	<b>Billing Increment</b>	<b>Rate Per Billing Increment</b>
250 – 1,999	Per Employee Per Month	\$13.22
2,000 – 9,999	Per Employee Per Month	\$12.21
10,000+	Per Employee Per Month	\$11.59

<b>Employee Count Cloud Calling (C3) with Active User Advanced Meeting (M3) – Cloud</b>		
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Enrollment/ Order Commitment	Billing Increment	Rate Per Billing Increment
75 – 1,999	Per Employee Per Month	\$13.22
2,000 – 9,999	Per Employee Per Month	\$12.21
10,000+	Per Employee Per Month	\$11.59

Employee Count Cloud Calling (C3) with Active User Advanced Meeting (M3) – On Premises		
Enrollment/ Order Commitment	Billing Increment	Rate Per Billing Increment
75 – 1,999	Per Employee Per Month	\$13.52
2,000 – 9,999	Per Employee Per Month	\$12.42
10,000+	Per Employee Per Month	\$11.59

Employee Count Business Messaging & Basic Meetings must be purchased with Employee Count Cloud Calling (C3)		
Enrollment/ Order Commitment	Billing Increment	Rate Per Billing Increment
250 – 1,999	Per Employee Per Month	\$6.85
2,000 – 9,999	Per Employee Per Month	\$6.49
10,000+	Per Employee Per Month	\$6.28

Employee Count Advanced Meetings in the Cloud (M3) must be purchased with Cloud Calling (C3)		
Enrollment/ Order Commitment	Billing Increment	Rate Per Billing Increment
250 – 1,999	Per Employee Per Month	\$13.75
2,000 – 9,999	Per Employee Per Month	\$13.75
10,000+	Per Employee Per Month	\$12.10

Employee Count Advanced Meetings On Premises (M3) must be purchased with Cloud Calling (C3)		
Enrollment/ Order Commitment	Billing Increment	Rate Per Billing Increment
250 – 1,999	Per Employee Per Month	\$9.18
2,000 – 9,999	Per Employee Per Month	\$8.82
10,000+	Per Employee Per Month	\$9.22

1.1.7. **Basic Cloud Calling Introduction (C0).** Customer will pay the following charges for Spark Cloud Calling with Basic Business Messaging (Note: Basic Cloud Calling Introduction is used for public space rooms):

Named User Cloud Calling (C0)		
Enrollment/ Order Commitment	Billing Increment	Rate Per Billing Increment
1+	Per User Per Month	10.15

Named User Basic Business Messaging must be purchased with Named User Cloud Calling (C0)		
Enrollment/ Order Commitment	Billing Increment	Rate Per Billing Increment
1+	Per User Per Month	4.70

1.2. **Toll Named User.** Customer will pay the following charges

Toll Named Option	Billing Increment	Rate Per Billing Increment
Toll Employee Count User	Per Employee	\$5.25
Toll Named User Plus	Per Named User	\$7.10
Toll Plus Employee Count	Per Employee	\$7.10
Toll Plus International Named User	Per Named User	\$34.57
Toll Plus International Employee Count	Per Employee	\$34.57
Toll Active User	Per Active User Per Month	\$19.59
Toll Plus Active User	Per Active User Per Month	\$28.69
Toll Plus International Active User	Per Active User Per Month	\$110.36

1.3. **Software Support Service for Cisco Spark.** Rates are based on Cisco Contract Value. The total rate over term will be the larger of the Minimum Value below or the calculated Percent of Contract Value, and will be billed on a Monthly Basis over the term.

Support Package	Percent of Contract Value	Minimum Value
Enhanced	15%	\$20,000
Toll Named User Plus	25%	\$200,000

1.4. **Other Supporting Features.**

1.4.1. **Event Center.** Event Center can be purchased in conjunction with M3 bundle. Customer will pay the following charges:

Named User Event Center Capacity 1,000		
Enrollment/ Order Commitment	Billing Increment	Rate Per Billing Increment
	Per User Per Month	\$1097.800

Employee Count Event Center Capacity 1,000		
Enrollment/ Order Commitment	Billing Increment	Rate Per Billing Increment
	Included with Employee Count Advanced Meetings (M3)	N/A

1.4.2. **Training Center.** Training Center can be purchased in conjunction with M3 bundle. Customer will pay the following charges:

Named User Training Center Capacity 200		
Enrollment/ Order Commitment	Billing Increment	Rate Per Billing Increment
	Per User Per Month	\$767.80

Employee Count Training Center Capacity 200		
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Enrollment/ Order Commitment	Billing Increment	Rate Per Billing Increment
	Included with Employee Count Advanced Meetings (M3)	N/A

1.4.3. **Spark Room System Service.** Charges only apply to Spark Room System purchases associated with Named User option. The Employee Count option includes Spark Room System service subscription. Customer will pay the following charges:

Named User Option – Room System (A-SPK-ND-SR)		
Enrollment/ Order Commitment	Billing Increment	Rate Per Billing Increment
	Per User Per Month	\$32.45

2. **International Rates and Charges.** Customer will pay the following monthly recurring charges (“MRC”) and other charges, which are fixed for the term of the Agreement, for the applicable International Spark Services. Except as expressly stated in this Section, no other discounts will apply to International Spark and Customer will be responsible for all other rates and charges associated with International Spark at the then-prevailing standard rates and charges. All references to prices below are in Australian Dollars, Hong Kong Dollars, Japanese Yen, Singapore Dollars, Pounds Sterling and/or European Euros, as applicable. International Spark will be invoiced in the designated currency and will be invoiced separately based on the provisioned location.

2.1 **International Business Messaging (M1).** Customers will pay the following for International Business Messaging:

International Named User Business Messaging						
Enrollment/ License Order Commitment	Per User Per Month					
	Australia (in AUD)	UK (in GBP)	UK (in Euros)	Hong Kong (in HKD)	Japan (in JPY)	Singapore (in SGD)
1+	9.75	6.01	7.00	58.20	849.30	10.62

  

International Employee Count Business Messaging						
Enrollment/ License Order Commitment	Per Employee Per Month					
	Australia (in AUD)	UK (in GBP)	UK (in Euros)	Hong Kong (in HKD)	Japan (in JPY)	Singapore (in SGD)
250 -0 1,999	5.85	3.60	4.20	34.92	509.58	6.37
2,000 – 9,999	5.20	3.20	3.73	31.04	452.96	5.67
10,000+	4.87	3.00	3.50	29.10	424.65	5.31

2.2 **International Basic Meetings (M2).** Customers will pay the following for International Basic Meetings:

International Named User Basic Meetings						
Number of Hosts Enrolled	Per User Per Month					
	Australia (in AUD)	UK (in GBP)	UK (in Euros)	Hong Kong (in HKD)	Japan (in JPY)	Singapore (in SGD)
1+	17.81	10.97	12.83	106.31	1,551.39	19.41

International Employee Count Basic Meetings
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Number of Hosts Enrolled	Per Employee Per Month					
	Australia (in AUD)	UK (in GBP)	UK (in Euros)	Hong Kong (in HKD)	Japan (in JPY)	Singapore (in SGD)
250 – 1,999	8.45	5.20	11.66	50.44	736.06	9.21
2,000 – 9,999	7.80	4.80	10.73	46.56	679.44	8.50
10,000+	7.47	4.60	10.26	44.62	651.13	8.15

2.3 **International Advanced Meetings.** Customers will pay the following for International Advanced Meetings:

International Named User Advanced Meetings						
Number of Hosts Enrolled	Per User Per Month					
	Australia (in AUD)	UK (in GBP)	UK (in Euros)	Hong Kong (in HKD)	Japan (in JPY)	Singapore (in SGD)
1+	38.34	23.62	27.52	228.91	3,340.58	41.79

International Employee Count Advanced Meetings – Cloud and On-Premises						
Number of Hosts Enrolled	Per Employee Per Month					
	Australia (in AUD)	UK (in GBP)	UK (in Euros)	Hong Kong (in HKD)	Japan (in JPY)	Singapore (in SGD)
250 – 1,999	16.25	10.01	11.66	96.99	1,415.50	17.71
2,000 – 9,999	14.95	9.21	10.73	89.23	1,302.26	16.29
10,000+	14.30	8.81	10.26	85.35	1,245.64	15.58

International Active User Advanced Meetings – Cloud and On-Premises						
Number of Hosts Enrolled	Per Employee Per Month					
	Australia (in AUD)	UK (in GBP)	UK (in Euros)	Hong Kong (in HKD)	Japan (in JPY)	Singapore (in SGD)
75 – 1,999	38.76	22.69	25.74	237.06	3,419.53	41.21
2,000 – 9,999	37.35	21.87	24.80	228.47	3,295.60	39.71
10,000+	35.93	21.04	23.86	219.80	3,170.53	38.21

2.4 **International Cloud Calling with Business Messaging (C1).** Customers will pay the following for International Cloud Calling with Business Messaging:

International Named User Cloud Calling (C1)						
Number of Hosts Enrolled	Per User Per Month					
	Australia (in AUD)	UK (in GBP)	UK (in Euros)	Hong Kong (in HKD)	Japan (in JPY)	Singapore (in SGD)
1+	18.98	11.69	13.62	113.29	1,653.30	20.68

<b>International Named User Business Messaging (M1) must be purchased with Named Cloud Calling (C1)</b>						
<b>Number of Hosts Enrolled</b>	<b>Per User Per Month</b>					
	<b>Australia (in AUD)</b>	<b>UK (in GBP)</b>	<b>UK (in Euros)</b>	<b>Hong Kong (in HKD)</b>	<b>Japan (in JPY)</b>	<b>Singapore (in SGD)</b>
1+	6.69	4.12	4.80	39.96	583.19	7.30

<b>International Employee Count Cloud Calling (C1) – Cloud or On-Premises</b>						
<b>Number of Hosts Enrolled</b>	<b>Per Employee Per Month</b>					
	<b>Australia (in AUD)</b>	<b>UK (in GBP)</b>	<b>UK (in Euros)</b>	<b>Hong Kong (in HKD)</b>	<b>Japan (in JPY)</b>	<b>Singapore (in SGD)</b>
250 – 1,999	15.62	9.62	11.21	93.27	1,361.14	17.03
2,000 – 9,999	14.43	8.89	10.35	86.13	1,256.96	15.72
10,000+	13.70	8.44	9.83	81.79	1,193.55	14.93

<b>International Employee Business Messaging (M1) must be purchased with International Employee Count Cloud Calling (C1)</b>						
<b>Number of Hosts Enrolled</b>	<b>Per Employee Per Month</b>					
	<b>Australia (in AUD)</b>	<b>UK (in GBP)</b>	<b>UK (in Euros)</b>	<b>Hong Kong (in HKD)</b>	<b>Japan (in JPY)</b>	<b>Singapore (in SGD)</b>
250 – 1,999	5.50	3.39	3.95	32.82	479.01	5.99
2,000 – 9,999	5.07	3.12	3.64	30.26	441.64	5.52
10,000+	4.82	2.97	3.46	28.79	420.12	5.26

2.5 **International Cloud Calling with Basic Meetings (C2).** Customers will pay the following for International Cloud Calling with Basic Meetings:

<b>International Named User Cloud Calling (C2)</b>						
<b>Number of Hosts Enrolled</b>	<b>Per User Per Month</b>					
	<b>Australia (in AUD)</b>	<b>UK (in GBP)</b>	<b>UK (in Euros)</b>	<b>Hong Kong (in HKD)</b>	<b>Japan (in JPY)</b>	<b>Singapore (in SGD)</b>
1+	37.30	22.98	26.77	222.70	3,249.99	40.66

<b>International Named User Business Messaging &amp; Basic Meetings (M2) must be purchased with International Named User Cloud Calling (C2)</b>						
<b>Number of Hosts Enrolled</b>	<b>Per User Per Month</b>					
	<b>Australia (in AUD)</b>	<b>UK (in GBP)</b>	<b>UK (in Euros)</b>	<b>Hong Kong (in HKD)</b>	<b>Japan (in JPY)</b>	<b>Singapore (in SGD)</b>
1+	13.78	8.49	9.83	82.25	1,200.34	15.02

<b>International Employee Count Cloud Calling (C2) – Cloud or On-Premises</b>						
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Number of Hosts Enrolled	Per Employee Per Month					
	Australia (in AUD)	UK (in GBP)	UK (in Euros)	Hong Kong (in HKD)	Japan (in JPY)	Singapore (in SGD)
250 – 1,999	15.62	9.62	11.21	93.27	1,361.14	17.03
2,000 – 9,999	14.43	8.89	10.35	86.13	1,256.96	15.72
10,000+	13.70	8.44	9.83	81.79	1,193.55	14.93

International Employee Count Business Messaging & Basic Meetings (M2) must be purchased with International Employee Count Cloud Calling (C2)						
Number of Hosts Enrolled	Per Employee Per Month					
	Australia (in AUD)	UK (in GBP)	UK (in Euros)	Hong Kong (in HKD)	Japan (in JPY)	Singapore (in SGD)
250 – 1,999	8.10	4.99	5.81	48.34	705.49	8.83
2,000 – 9,999	7.67	4.72	5.50	45.78	668.12	8.36
10,000+	7.42	4.57	5.33	44.31	646.60	8.09

2.6 **International Cloud Calling with Advanced Meetings (C3).** Customers will pay the following for International Cloud Calling with Advanced Meetings:

International Named User Cloud Calling (C3)						
Number of Hosts Enrolled	Per User Per Month					
	Australia (in AUD)	UK (in GBP)	UK (in Euros)	Hong Kong (in HKD)	Japan (in JPY)	Singapore (in SGD)
1+	58.49	36.03	41.98	349.18	5,095.80	63.75

International Named User Advanced Meetings (M3) must be purchased with International Named User Cloud Calling (C3)						
Number of Hosts Enrolled	Per User Per Month					
	Australia (in AUD)	UK (in GBP)	UK (in Euros)	Hong Kong (in HKD)	Japan (in JPY)	Singapore (in SGD)
1+	32.36	19.94	23.23	193.21	2,819.68	35.27

International Employee Count Cloud Calling (C3) – Cloud or On-Premises						
	Australia (in AUD)	UK (in GBP)	UK (in Euros)	Hong Kong (in HKD)	Japan (in JPY)	Singapore (in SGD)
250 – 1,999	15.62	9.62	11.21	93.27	1,361.14	17.03
2,000 – 9,999	14.43	8.89	10.35	86.13	1,256.96	15.72
10,000+	13.70	8.44	9.83	81.79	1,193.55	14.93

International Employee Count Business Messaging & Basic Meetings must be purchased with International Employee Count Cloud Calling (C3)						
Number of Hosts Enrolled	Per Employee Per Month					
	Australia	UK	UK	Hong Kong	Japan	Singapore

	(in AUD)	(in GBP)	(in Euros)	(in HKD)	(in JPY)	(in SGD)
250 – 1,999	8.10	4.99	5.81	48.34	705.49	8.83
2,000 – 9,999	7.67	4.72	5.50	45.78	668.12	8.36
10,000+	7.42	4.57	5.33	44.31	646.60	8.09

<b>International Employee Count Advanced Meetings (M3) must be purchased with International Employee Count Cloud Calling (C3)</b>						
Number of Hosts Enrolled	Per Employee Per Month					
	Australia (in AUD)	UK (in GBP)	UK (in Euros)	Hong Kong (in HKD)	Japan (in JPY)	Singapore (in SGD)
250 – 1,999	7.80	4.80	5.62	46.56	679.44	8.50
2,000 – 9,999	7.15	4.40	5.15	42.68	622.82	7.79
10,000+	6.82	4.20	4.92	40.74	594.51	7.44

<b>International Active User Cloud Calling (C3) – Cloud</b>						
Number of Hosts Enrolled	Per Employee Per Month					
	Australia (in AUD)	UK (in GBP)	UK (in Euros)	Hong Kong (in HKD)	Japan (in JPY)	Singapore (in SGD)
250 – 1,999	16.88	9.89	11.21	103.27	1,489.72	17.95
2,000 – 9,999	15.59	9.13	10.35	95.37	1,375.70	16.58
10,000+	14.81	8.67	9.83	90.56	1,306.30	15.74

<b>International Active User Cloud Calling (C3) –On-Premises</b>						
Number of Hosts Enrolled	Per Employee Per Month					
	Australia (in AUD)	UK (in GBP)	UK (in Euros)	Hong Kong (in HKD)	Japan (in JPY)	Singapore (in SGD)
250 – 1,999	17.26	10.11	11.47	105.60	1,523.30	18.36
2,000 – 9,999	15.86	9.29	10.53	97.01	1,399.36	16.86
10,000+	14.80	8.67	9.83	90.53	1,305.85	15.74

<b>International Active User Advanced Meetings – Cloud and On-Premises</b>						
Number of Hosts Enrolled	Per Employee Per Month					
	Australia (in AUD)	UK (in GBP)	UK (in Euros)	Hong Kong (in HKD)	Japan (in JPY)	Singapore (in SGD)
75 – 1,999	38.76	22.69	25.74	237.06	3,419.53	41.21
2,000 – 9,999	37.35	21.87	24.80	228.47	3,295.60	39.71
10,000+	35.93	21.04	23.86	219.80	3,170.53	38.21

2.7 **International Basic Cloud Calling.** Customers will pay the following for International Basic Cloud Calling:

<b>International Named User Cloud Calling (C0)</b>						
Number of Hosts Enrolled	Per User Per Month					
	Australia (in AUD)	UK (in GBP)	UK (in Euros)	Hong Kong (in HKD)	Japan (in JPY)	Singapore (in SGD)
1+	12.00	7.39	8.61	71.62	1,045.21	13.08

<b>International Named User Basic Business Messaging must be purchased with International Named Cloud Calling (C0)</b>						
<b>Number of Hosts Enrolled</b>	<b>Per User Per Month</b>					
	<b>Australia (in AUD)</b>	<b>UK (in GBP)</b>	<b>UK (in Euros)</b>	<b>Hong Kong (in HKD)</b>	<b>Japan (in JPY)</b>	<b>Singapore (in SGD)</b>
1+	5.55	3.42	3.99	33.13	483.53	6.05

2.8 **International Toll Named User.** Customers will pay the following for International Toll Named User:

<b>Toll User Type (per User)</b>	<b>AU-Net in AUD</b>	<b>UK-Net in GBP</b>	<b>UK-Net in Euros</b>	<b>HK-Net in HKD</b>	<b>JP-Net in JPY</b>	<b>SG-Net in SGD</b>
Toll Employee Count User	5.52	3.40	3.98	32.98	481.27	6.02
Toll Named User Plus	7.47	4.60	5.39	44.62	651.13	8.15
Toll Plus Employee Count	7.47	4.60	5.39	44.62	651.13	8.15
Toll Plus International Named User	36.39	22.42	26.23	217.27	3,170.72	39.66
Toll Plus International Employee Count	36.39	22.42	26.23	217.27	3,170.72	39.66
Toll Active User	25.02	14.65	16.61	153.01	2,207.21	26.60
Toll Plus Active User	36.64	21.45	24.33	224.09	3,232.50	38.95
Toll Plus International Active User	140.93	82.52	93.59	862.00	12,434.26	149.84

2.9 **International Supporting Features.** Customers will pay the following for International Supporting Features:

<b>International Named User Event Center Capacity 1,000</b>						
<b>Number of Hosts Enrolled</b>	<b>Per User Per Month</b>					
	<b>Australia (in AUD)</b>	<b>UK (in GBP)</b>	<b>UK (in Euros)</b>	<b>Hong Kong (in HKD)</b>	<b>Japan (in JPY)</b>	<b>Singapore (in SGD)</b>
1+	571.87	352.31	412.22	3,414.18	49,825.60	623.30
<b>International Named User Training Center Capacity 200</b>						
<b>Number of Hosts Enrolled</b>	<b>Per User Per Month</b>					
	<b>Australia (in AUD)</b>	<b>UK (in GBP)</b>	<b>UK (in Euros)</b>	<b>Hong Kong (in HKD)</b>	<b>Japan (in JPY)</b>	<b>Singapore (in SGD)</b>
1+	389.91	240.21	281.06	2,327.85	33,972.00	424.98

International Named User Room System						
Number of Hosts Enrolled	Per User Per Month					
	Australia (in AUD)	UK (in GBP)	UK (in Euros)	Hong Kong (in HKD)	Japan (in JPY)	Singapore (in SGD)
1+	38.34	23.62	27.52	228.91	3,340.58	41.79

**Rates and Charges for Cloud Connected Audio**

- At all times during the CCA Service Commitment Period, Customer will receive the rates, discounts, charges, and credits for CCA services set forth herein.
- CCA port charges shall be invoiced monthly in advance for the duration of the CCA Service Commitment Period pursuant to the table set forth immediately below.

CCA Port Charges	
Charge Per Port Per Month	\$38.00
CCA Port Overage	\$45.60

- “Off-net” charges apply to calls not originating or terminating on Customer’s Verizon-provided VoIP IP Trunking Service. Examples of such off-net charges include but are not limited to off-net transport charges for third-parties dialing into a call, dial-out charges for calls terminating outside the U.S., Free Phone charges associated with Inbound Global service, and Local Access charges.
- CCA Usage Rates (See Exhibit A for Zones)**

Access Type	Billing Unit	Charge or Rate per Billing Unit
<b>CCA US &amp; Canada Off-Net Usage Transport *</b>		
IP Meet Me (available at no additional charge)	Per Minute	\$ 0
IP Dial Out (available at no additional charge)	Per Minute	\$ 0
CCA Dial-Out (Outbound)	Per Minute	\$ .0127
CCA Toll Meet Me (Inbound)	Per Minute	\$ .0096
CCA Toll Free Meet Me (Inbound)	Per Minute	\$ .0127
<b>CCA Global Inbound Off-Net Usage Transport</b>		
Local Access Transport Zone A	Per Minute	\$ .0122
Local Access Transport Zone C	Per Minute	\$ .0591
Local Access Transport Zone D	Per Minute	\$ .0689
Local Access Transport Zone E	Per Minute	\$ .2216
Local Access Transport Zone F	Per Minute	\$ .1477
Local Access Transport Zone G	Per Minute	\$ .2462
Local Freephone Access Transport Zone A	Per Minute	\$ .0689
Local Freephone Access Transport Zone C	Per Minute	\$ .1182

Local Freephone Access Transport Zone D	Per Minute	\$ .1379
Local Freephone Access Transport Zone E	Per Minute	\$ .2757
Local Freephone Access Transport Zone F	Per Minute	\$ .3151
Local Freephone Access Transport Zone G	Per Minute	\$ .3151
<b>CCA International Dial-Out Transport</b>		
Dial-Out Access Transport Zone A	Per Minute	\$.0623
Dial-Out Access Transport Zone C	Per Minute	\$.0845
Dial-Out Access Transport Zone D	Per Minute	\$.0845
Dial-Out Access Transport Zone E	Per Minute	\$.1913
Dial-Out Access Transport Zone F	Per Minute	\$.2314
Dial-Out Access Transport Zone G	Per Minute	\$.3916
Dial-Out Access Transport Zone H	Per Minute	\$.4450
Dial-Out Access Transport Zone I	Per Minute	\$.5873
Dial-Out Access Transport Zone J	Per Minute	\$.8009
Dial-Out Access Transport Zone K	Per Minute	\$.9967
Dial-Out Access Transport Zone L	Per Minute	\$2.4739
* To or From the U.S. Mainland, Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands to the U.S. Mainland, Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands.		

5. **CCA Port Charges – International (See Exhibit A for Zones)**

<b>CCA Port Charges – International</b>						
	<b>AU-Net in AUD</b>	<b>UK-Net in GBP</b>	<b>UK-Net in Euros</b>	<b>HK-Net in HKD</b>	<b>JP-Net in JPY</b>	<b>SG-Net in SGD</b>
<b>Charge per port per month</b>	49.39	30.43	32.23	294.86	4,303.12	53.83
<b>Overage</b>	59.27	36.51	38.67	353.83	5,163.74	64.60

6. **CCA Usage Rates – International (See Exhibit A for Zones)**

<b>CCA Port Charges – International</b>						
<b>Access Type</b>	<b>Per Minute Transport List Rate (UK)</b>	<b>Per Minute Transport List Rate (Euro)</b>	<b>Per Minute Transport List Rate (AUS)</b>	<b>Per Minute Transport List Rate (HK)</b>	<b>Per Minute Transport List Rate (JPN)</b>	<b>Per Minute Transport List Rate (SGP)</b>
Toll Meet Me - US & Canada	£0.0068	€ 0.0086	AUD 0.0126	HKD 0.0744	JPY 1.0788	SGD 0.0131
Toll Free Meet Me - US & Canada	£0.0089	€ 0.0113	AUD 0.0167	HKD 0.0985	JPY 1.4271	SGD 0.0173
Dial Out - US & Canada	£0.0089	€ 0.0113	AUD 0.0167	HKD 0.0985	JPY 1.4271	SGD 0.0173



IP Meet Me	£0.0000	€ 0.0000	AUD 0.0000	HKD 0.0000	JPY 0.0000	SGD 0.0000
IP Dial Out	£0.0000	€ 0.0000	AUD 0.0000	HKD 0.0000	JPY 0.0000	SGD 0.0000
Local Access Transport Zone A	£0.0086	€ 0.0109	AUD 0.0160	HKD 0.0946	JPY 1.3709	SGD 0.0166
Local Access Transport Zone B	£0.0068	€ 0.0086	AUD 0.0126	HKD 0.0744	JPY 1.0788	SGD 0.0131
Local Access Transport Zone C	£0.0416	€ 0.0527	AUD 0.0775	HKD 0.4582	JPY 6.6411	SGD 0.0804
Local Access Transport Zone D	£0.0485	€ 0.0614	AUD 0.0904	HKD 0.5342	JPY 7.7423	SGD 0.0937
Local Access Transport Zone E	£0.1560	€ 0.1976	AUD 0.2907	HKD 1.7181	JPY 24.9012	SGD 0.3013
Local Access Transport Zone F	£0.1040	€ 0.1317	AUD 0.1938	HKD 1.1452	JPY 16.5970	SGD 0.2008
Local Access Transport Zone G	£0.1733	€ 0.2195	AUD 0.3230	HKD 1.9089	JPY 27.6655	SGD 0.3348
Freephone (IFN) Transport Zone A	£0.0485	€ 0.0614	AUD 0.0904	HKD 0.5342	JPY 7.7423	SGD 0.0937
Freephone (IFN) Transport Zone B	£0.0089	€ 0.0113	AUD 0.0167	HKD 0.0985	JPY 1.4271	SGD 0.0173
Freephone (IFN) Transport Zone C	£0.0832	€ 0.1054	AUD 0.1551	HKD 0.9164	JPY 13.2821	SGD 0.1607
Freephone (IFN) Transport Zone D	£0.0971	€ 0.1229	AUD 0.1809	HKD 1.0692	JPY 15.4958	SGD 0.1875
Freephone (IFN) Transport Zone E	£0.1940	€ 0.2458	AUD 0.3617	HKD 2.1376	JPY 30.9804	SGD 0.3749
Freephone (IFN) Transport Zone F	£0.2218	€ 0.2809	AUD 0.4134	HKD 2.4431	JPY 35.4078	SGD 0.4284
Freephone (IFN) Transport Zone G	£0.2218	€ 0.2809	AUD 0.4134	HKD 2.4431	JPY 35.4078	SGD 0.4284
Dial Out Access Zone A	£0.0438	€ 0.0555	AUD 0.0817	HKD 0.4830	JPY 7.0007	SGD 0.0847
Dial Out Access Zone B	£0.0089	€ 0.0113	AUD 0.0167	HKD 0.0985	JPY 1.4271	SGD 0.0173
Dial Out Access Zone C	£0.0595	€ 0.0753	AUD 0.1109	HKD 0.6552	JPY 9.4953	SGD 0.1149
Dial Out Access Zone D	£0.0595	€ 0.0753	AUD 0.1109	HKD 0.6552	JPY 9.4953	SGD 0.1149
Dial Out Access Zone E	£0.1346	€ 0.1705	AUD 0.2510	HKD 1.4832	JPY 21.4964	SGD 0.2601
Dial Out Access Zone F	£0.1629	€ 0.2063	AUD 0.3036	HKD 1.7941	JPY 26.0024	SGD 0.3146
Dial Out Access Zone G	£0.2756	€ 0.3491	AUD 0.5138	HKD 3.0362	JPY 44.0041	SGD 0.5325
Dial Out Access Zone H	£0.3132	€ 0.3967	AUD 0.5838	HKD 3.4502	JPY 50.0047	SGD 0.6051
Dial Out Access Zone I	£0.4134	€ 0.5236	AUD 0.7705	HKD 4.5535	JPY 65.9949	SGD 0.7986
Dial Out Access Zone J	£0.5637	€ 0.7140	AUD 1.0508	HKD 6.2096	JPY 89.9971	SGD 1.0890

Dial Out Access Zone K	£0.7015	€ 0.8886	AUD 1.3077	HKD 7.7277	JPY 111.9992	SGD 1.3552
Dial Out Access Zone L	£1.7412	€ 2.2055	AUD 3.2457	HKD 19.1809	JPY 277.9921	SGD 3.3638

## Exhibit A

### Audio Conferencing Zone / Region Banding

Verizon Business reserves the right to modify the lists of countries contained within the Zones at any time.  
 Please contact your Account Manager for further details or information regarding additional access countries currently in development.  
 Zones A thru G are available across all service levels and include Dial Out from WebModerator on Instant Meeting and Operator Dial Out on Standard and Premier Service Levels

Zone A	Country	Free Phone	Local Toll
	Austria	X	X
	Belgium	X	X
	Denmark	X	X
	France	X	X
	Germany	X	X
	Ireland	X	X
	Italy	X	X
	Luxembourg	X	X
	Netherlands	X	X
	Spain	X	X
	Sweden	X	X
	Switzerland	X	X
	United Kingdom	X	X

Zone B	Country	Free Phone	Local Toll
	Canada **	X	X
	USA	X	X

Zone C	Country	Free Phone	Local Toll
	Australia (inc Tasmania)	X	X
	Hong Kong	X	X
	New Zealand	X	X
	Japan - Osaka & Tokyo	X	X
	Romania		X
	South Korea	X	X

Zone D	Country	Free Phone	Local Toll
	Malaysia	X	
	Singapore	X	X
	Taiwan	X	X
	Turkey	X	

Zone E	Country	Free Phone	Local Toll
	Czech Republic	X	X
	Finland	X	X
	Greece	X	X
	Estonia	X	
	Norway	X	X
	Slovakia	X	X

Zone F	Country	Free Phone	Local Toll
	Argentina	X	
	Brazil	X	X
	Costa Rica *	X	
	Croatia	X	
	Hungary	X	X
	Israel	X	
	Mexico	X	X
	Panama	X	
	Poland	X	
	Portugal*	X	X
	Russia	X	
	South Africa	X	
Uruguay	X		

Zone G	Country	Free Phone	Local Toll
	Chile	X	
	China	X	X
	Colombia	X	
	Egypt*	X	
	India	X	X
	Indonesia	X	
	Latvia	X	
	Peru	X	
	Philippines	X	X
	Saudi Arabia*	X	
	Thailand	X	
	UAE	X	
	Vietnam*	X	
Venezuela	X		

\* Available on some bridges.  
 US dial in FreePhone and Local Toll numbers where available.

Zone H	Zone I	Zone J	Zone K	Zone L
Andorra	Albania	Bahrain	Cambodia	Antarctica
Benin	Algeria	Bangladesh	Cape Verde Islands	Australia Ext
Bermuda	American Samoa	Bhutan		East Timor
Botswana		Angola	Cameroon	Chad
Brunei	Armenia	French Polynesia	Comorros Islands	Iraq
Bulgaria	Aruba			Jordan
Georgia	Belize	Mauritius	Ethiopia	Nauru
Ghana	Bolivia	Nevis	Fiji Islands	Niue Island
Gibraltar	Burkina Faso	Oman	Guyana	Palau
Guadeloupe	Burundi	Pakistan	Honduras	Syria
Guam	Congo	Suriname	Kenya	Tokelau
Iceland	Ecuador	Tajikistan	Marshall Islands	Tuvalu
Kuwait	El Salvador	Mali		Wallis Futuna
Kyrgyzstan	Faeroe Islands	Yemen Arab Republic	Myanmar	
Lebanon	French Guiana		Nepal	
Liechtenstein	Iran	Zambia	New Caledonia	
Lithuania	Ivory Coast		Qatar	
Macau	Kazakhstan		Sudan	
Malawi	Laos		Tanzania	
Martinique	Lesotho		Tonga	
Mongolia	Macedonia		Western Samoa	
Namibia	Malta			Zaire
Namibia	Montenegro			
Puerto Rico	Mozambique			
Saipan	Nicaragua			
San Marino	Niger			
Swaziland	Nigeria			
Uganda	Paraguay			
Ukraine	Reunion Island			
US Virgin Islands	Rwanda			
Uzbekistan	Sri Lanka			
	St. Pierre and Miquelon			
	Turkmenistan			